

NFU MUTUAL 2025 AGM

FREQUENTLY ASKED QUESTIONS

If there is anything, you're unsure about regarding this year's AGM you might find the answers below.

If not, please speak with your local Agent, call Mutual Direct on **0800 072 1065** or email us at **member_relations@nfumutual.co.uk**

Why have I received an AGM pack?

As an NFU Mutual customer, you are also a member. This means you're entitled to vote on resolutions that come before the AGM. Ahead of our AGM we write to members, providing information about our financial results and our progress, and where to learn more before you vote.

How do I attend your 2025 AGM?

Our 2025 AGM will be held at 2.30pm on Thursday 26th June at our NFU Mutual's Head Office - the Alveston Suite, NFU Mutual, Tiddington Road, Stratford-upon-Avon, CV37 7BJ.

We have sent all members a personalised AGM pack which will allow you to get involved in this year's AGM.

If you will be attending our AGM, we would be grateful if you could let us know by emailing **member_relations@nfumutual.co.uk** or calling us on **0800 072 1065**.

How to I vote at your AGM?

There are four easy ways to vote:

- **Scan the QR code**
Scan the personalised QR code on the front of your AGM letter. It'll take you straight to our voting site, and your voting codes will be pre-populated for you.
- **Our website**
Go to **nfumutual.co.uk/agm** – click 'vote now' and enter both parts of the code printed on the front of your AGM letter.
- **Freepost**
Complete and sign the voting form within your AGM pack, ensure you sign and date it, and return it to us in the freepost envelope provided.
- **Attend the AGM**
Bring your voting form(s) with you and vote in person at our AGM.

All online or postal votes must be received by no later than 2.30pm on Tuesday 24th June 2025.

Why have I received more than one AGM pack?

Under NFU Mutual's Articles of Association, each individual membership, joint membership (including a partner in a partnership) and corporate body is a distinct member of NFU Mutual and has a separate right to vote.



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Some members will therefore hold policies in more than one capacity with us, often at the same postal address. Those members will receive more than one copy of this AGM pack -one for each separate membership.

Each pack includes unique voting codes. These should be used when completing the voting form or voting online to ensure that your vote is counted. If you have received more than one voting form, please complete and return all of them or use all of your voting codes online to ensure that your full voting entitlement is counted.

Why is my change of details or circumstances not reflected in your AGM mailing?

If you notified us of a change of details or circumstances after 31st January 2025, this change may not have taken effect in time to be reflected in this mailing. Rest assured, no action is necessary and this change will be updated in all future communications.

If my details (name, address etc) are incorrect, what should I do?

If your details are incorrect, please either contact your local Agent, or contact Mutual Direct by dialling **0800 072 1065** or write to us at AGM Correspondence, NFU Mutual, Tiddington Road, Stratford-upon-Avon, Warwickshire CV37 7BJ. Details of your local Agent can be found by visiting **nfumutual.co.uk/agent-offices**

What if I have a query regarding my existing policy?

For any queries on your policy, contact your Agent directly or contact Mutual Direct by dialling **0800 072 1065**. Details of your local Agent can be found by visiting **nfumutual.co.uk/agent-offices**

Can I opt out of receiving your AGM mailing?

Good corporate governance requires that we write to all of our members about our AGM providing them with the information they need to vote on the resolutions put forward.

As it is not a marketing mailing our members are unable to opt out of receiving this information.

Where can I find a copy of your 2024 Report and Accounts?

A copy of NFU Mutual's 2024 Report and Accounts along with details of our 2024 AGM can be found on our website **nfumutual.co.uk/agm**

For the most up to date information on our 2025 AGM please also visit our website

nfumutual.co.uk/agm

