

NFU MUTUAL 2024 AGM

FREQUENTLY ASKED QUESTIONS

If there is anything, you're unsure about regarding this year's AGM you might find the answers below.

If not, please speak with your local Agent, call Mutual Direct on **0800 072 1065** or email us at member_relations@nfumutual.co.uk

Why have I received an AGM pack?

As an NFU Mutual customer, you are also a member. This means you're entitled to vote on resolutions that come before the AGM. Ahead of our AGM we write to members, providing information about our results and our progress, and where to learn more before you vote.

How do I attend, vote or appoint a proxy at your 2023 AGM?

Our 2024 AGM will be held at the Leonardo Hotel and Conference Venue, Hinckley Island, Watling Street, Hinckley, LE10 3JA at 2.30 pm on Thursday 27th June 2024.

We have sent you personalised information in your AGM pack which will allow you to get involved in this year's AGM.

There are three ways to vote:

- Appoint a proxy online at nfumutual.co.uk/aggm – using both parts of your personal security code printed on your proxy form(s).
- Complete and return your proxy form(s) in the freepost envelope provided.
- Attend the AGM in person.

If you will be attending our AGM, we would be grateful if you could let us know by emailing member_relations@nfumutual.co.uk or calling us on **0800 072 1065**.

Why have I received more than one AGM pack?

Under NFU Mutual's Articles of Association, each individual membership, joint membership (including a partner in a partnership) and corporate body is a distinct member of NFU Mutual and has a separate right to vote.

Some members will therefore hold policies in more than one capacity with us, often at the same postal address. Those members will receive more than one copy of this AGM pack -one for each separate membership.

Each pack includes unique voting codes. These should be used when completing the proxy form or voting online to ensure that your vote is counted. If you have received more than one proxy form, please complete and return all of them or use all of your voting codes online to ensure that your full voting entitlement is counted.

Why is my change of details or circumstances not reflected in this mailing?

If you notified us of a change of details or circumstances after 31st January 2024, this change may not have taken effect in time to be reflected in this mailing. Rest assured, no action is necessary and this change will be updated in all future communications.

If my details (name, address etc) are incorrect, what should I do?

If your details are incorrect, please either contact your local Agent, or contact Mutual Direct by dialling **0800 072 1065** or write to us at AGM Correspondence, NFU Mutual, Tiddington Road, Stratford-upon-Avon, Warwickshire CV37 7BJ. Details of your local Agent can be found by visiting nfumutual.co.uk/agent-offices



What if I have a query regarding my existing policy?

For any queries on your policy, contact your Agent directly or contact Mutual Direct by dialling **0800 072 1065**. Details of your local Agent can be found by visiting nfumutual.co.uk/agent-offices

Can I opt out of receiving this AGM mailing?

Good corporate governance requires that we write to all of our members about our AGM providing them with the information they need to vote on the resolutions put forward.

As it is not a marketing mailing our members are unable to opt out of receiving this information.

Where can I find a copy of your 2023 Report and Accounts?

A copy of NFU Mutual's 2023 Report and Accounts along with details of our 2024 AGM can be found on our website nfumutual.co.uk/agm

For the most up to date information on our 2023 AGM please also visit our website nfumutual.co.uk/agm

